

14 February 2017

FOR IMMEDIATE RELEASE

Address all correspondence to the Municipal Manager

## RENOVATIONS AT DIPALESENG MUNICIPALITY AFFECT RENDERING OF SERVICES

The long overdue renovations of the municipal offices have regrettably come with some challenges for the municipality and the community at large.

The renovations project which commenced in October 2016 is still in the first phase and involves the upgrading and renovation of the ground floor (east wing) of the existing building with a planned completion date of 31<sup>st</sup> March 2017.

The physical progress as of end of January 2017 is at forty seven (47) per cent. All the concrete works have been completed and brickworks has commenced.

These renovations have ultimately affected two department's operations, namely; Budget & Treasury (payment of services) and Community Services 7 Public Safety (licensing).

The licensing activity is a provincial government function which is performed by the municipality on their directive. The municipality has made arrangements with Lekwa Local Municipality in Standerton to assist with matters related to licensing. The municipality therefore urges our customers to go to Lekwa Local Municipality in Standerton for the services as outlined. Our customers should visit Lekwa Local Municipality in Standerton licensing department with regard to their enquiries with the following documents:

- Copy of ID
- Proof of residence
- Relevant licensing forms obtained from the Dipaleseng Traffic and Licensing office

The matter is receiving the municipality's attention; engagements with the provincial department are ongoing and it is hoped that this predicament will be resolved speedily.

The municipality continues to send consumers their municipal accounts to their emails but the municipality also provides hard copies of these upon request. The distribution of municipal accounts is therefore not affected by the continuing renovations.

Cash payments can also be made at the municipal offices and electronic payment of municipal accounts can be paid at any FNB bank using the following banking details;

- Account number 51590840208
- Reference number municipal account number

For convenience purposes, consumers can also obtain prepaid electricity form the municipal vendors like Balfour Spar, Republic Café, DJ Motors and Caltex Garage.

The second phase will include the construction of first the floor level on east wing and renovation of the existing west wing offices. The planned start date for the second phase is April 2017 and the anticipated completion date is end of September 2017.

The project has also brought a few positive spin offs in terms of localization. It has created a sizeable number of work opportunities for local people and local companies have also been considered for subcontracting of various works. On-site training is also conducted for local labour force on various work skill aspects such as brick laying, concrete casting and steel fixing.

The municipality greatly apologizes for the inconveniences caused to the community members by all these challenges. On the same breath gratitude needs to be extended to communities for their continued understanding and tolerance during these times.

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