



Address all correspondence to the Municipal Manager

Dipaleseng Municipality

Private Bag X 1005

Balfour, 2410

Tel: (017) 773-0055

Fax: (017) 773-0169

Email: dipaleseng@worldonline.co.za

29 January 2024

ALL MEDIA HOUSES

ATT: Editors/Journalists

MEDIA STATEMENT: WATER SERVICE DISRUPTION CONTINUES

Following the communique sent out last week on the water supply disruption taking place at the Fortuna Water Treatment Plant, and affecting areas such as Balfour town, Siyathemba and Ridgeview, Nthoroane and Greylingstad, the municipality would like to offer the following update.

As previously communicated that the above water works are experiencing low pressure supply of bulk water as a result of mechanical problems on the main water pumps.

Evidently and worth noting is that challenges at the plant require multitude interventions for more comprehensive responsiveness.

The restoration of affected pumps continues to be underway, including other remedial actions that are being treated with the utmost urgency as required, completion of which will only be predictable by end of week.

The bundled remedial action also include relocating a standby generator from Grootvlei to our reservoir to ensure continued pumping from Fortuna to reservoirs even during load shedding. This exercise is anticipated to be completed by Friday morning.

The institution has realized the need to further augment the intervention of carted water as an interim measure while the more stable solution is being finalized. Thus, means of acquiring additional tanker/s per ward to effectively and adequately address current and growing demands is being addressed.

The institution humbly apologizes for the inconvenience this impasse is/may cause but continue to bank on the community's cooperation during this time.

ENDS

MR. LWAZI CINDI
MUNICIPAL MANAGER

Tel: 017 004 0027

Facebook: Dipaleseng Local Municipality

Website: www.dipaleseng.gov.za