



*Address all correspondence to the Municipal Manager*

## *Dipaleseng Municipality*

*Private Bag X 1005  
Balfour, 2410  
Tel: (017) 773-0055  
Fax: (017) 773-0169  
Email: dipaleseng@worldonline.co.za*

29 January 2024

### **ALL MEDIA HOUSES**

ATT: Editors/Journalists

### **MEDIA STATEMENT: WATER SERVICE DISRUPTION CONTINUES**

Following the communique sent out last week on the water supply disruption taking place at the Fortuna Water Treatment Plant, and affecting areas such as Balfour town, Siyathemba and Ridgeview, Nthoroane and Greylingstad, the municipality would like to offer the following update.

As previously communicated that the above water works are experiencing low pressure supply of bulk water as a result of mechanical problems on the main water pumps.

Evidently and worth noting is that challenges at the plant require multitude interventions for more comprehensive responsiveness.

The restoration of affected pumps continues to be underway, including other remedial actions that are being treated with the utmost urgency as required, completion of which will only be predictable by end of week.

The bundled remedial action also include relocating a standby generator from Grootvlei to our reservoir to ensure continued pumping from Fortuna to reservoirs even during load shedding. This exercise is anticipated to be completed by Friday morning.

The institution has realized the need to further augment the intervention of carted water as an interim measure while the more stable solution is being finalized. Thus, means of acquiring additional tanker/s per ward to effectively and adequately address current and growing demands is being addressed.

The institution humbly apologizes for the inconvenience this impasse is/may cause but continue to bank on the community's cooperation during this time.

ENDS

**MR. LWAZI CINDI  
MUNICIPAL MANAGER**

**Tel: 017 004 0027  
Facebook: Dipaleseng Local Municipality  
Website: [www.dipaleseng.gov.za](http://www.dipaleseng.gov.za)**