

PRE-PAID METER SOFTWARE UPGRADE PROGRAM



**DIPALESENG
LOCAL MUNICIPALITY**

PUBLIC INFORMATION



What is the TID Program?

The available number range for prepaid electricity meter tokens will run out of numbers internationally by November 2024 and meters that are not re-programmed will be unable to take new meter token which will lead to no power supply

Who is affected?

The TID (Token Identifier) roll-over affects everyone in South Africa who owns a Standard Transfer Specification (STS) electricity pre-paid meter.



By when must meters be updated?

By November 2024

How should meters be updated?

When making a purchase in the Dipaleseng areas, two 20-digit update codes will be included, along with the usual electricity token as soon as the programme is in your area and you are eligible for the update.

Follow the easy steps below to enter your update codes WHEN your area is scheduled for the update:

- Enter the first 20 digits update code and wait for it to accept.
- Enter the second 20 digits update code and wait for it to accept.
- Enter your 20 digits token to recharge your units as normal.

Will the update codes work on all types of prepaid electricity meters?

Yes, as soon as the codes are received, but only when an earmarked area for updating has been reached in accordance with the schedule

For how long are the update codes valid after issuing?

The two 20-digit update codes must be entered into the meter immediately after it has been supplied as no other recharge token will be accepted by the meter.



Tel: 017 004 0027
www.dipaleseng.gov.za
Facebook: Dipaleseng Local Municipality