



DIPALESENG LOCAL MUNICIPALITY

PUBLIC NOTICE

PRECAUTIONARY WATER TREATMENT ALERT

The Municipality has received numerous indications of concern from the community relating to unsatisfactory quality of water within the supply system.

This malady obviously raises further apprehensions for the institution to move hastily in addressing this matter.

This could be a result of a range of causes, such as operational shortfalls, insufficient chemical treatments, inherent reticulation anomalies to name a few. In order to ascertain the exact cause and map out precise action plan, an internal task team has been assembled for such purpose.

As a precautionary measure, residents are advised to boil water before use for:

- Drinking
- Cooking
- Preparing for infant formula
- Brushing teeth
- Washing fruits and vegetables

Residents are advised to treat water by, bringing water to a rolling boil for at least 1 minute. Allow to cool before use. Store in clean, covered containers.

Raw/ untreated water may continue to be used for:

- Toilet flushing
- Bathing and showering (avoid swallowing)
- Laundry

Community members are further advised to seek medical attention should they experience symptoms such as diarrhea, vomiting, stomach cramps and fever and inform healthcare providers that you may have consumed municipal water during a precautionary notice period.

The Municipality remains committed to providing water that is safe, reliable, and compliant with national standards. We apologize for any inconvenience caused and appreciate the cooperation of residents while corrective measures are implemented.

**MR. LWAZI CINDI
MUNICIPAL MANAGER**
13 February 2026

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